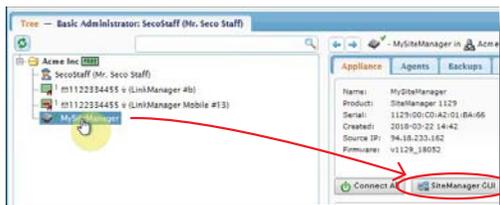


1. In the GateManager portal click the Refresh symbol  and you should now see the SiteManager. Click it!
2. Click the **SiteManger GUI** button to open the configuration interface of the SiteManager.



3. If you connect devices via the Ethernet DEV port:

- 3.1. Click **Edit** (or Fix) for **4. DEV port** in the SETUP menu.

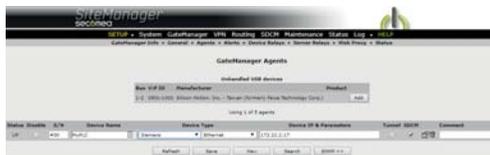


- 3.2. Enter an IP address that matches the local network of the device if connected directly to the DEV port (NOTE: The IP address of the DEV port should be different but within the same local network as the SiteManager).

 You can already now use the **Connect** button from the GateManager to establish a "VPN" tunnel to the entire DEV network.

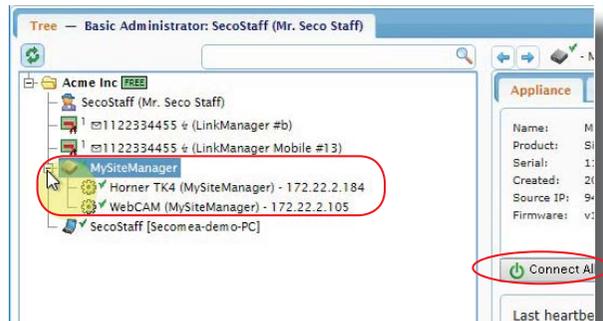
4. For connecting to individual devices, we configure agents

- 4.1. In the SETUP menu click **Fix** for **5. Device Agents**.



- 4.2. Click Search to auto-detect devices on the DEV network or USB port, and **Add** the devices you want to make individual access to.
- 4.3. Or Click **New** to manually configure an agent, by selecting the Device Type, and for a Ethernet device, its IP address (can be an IP address on the DEV or Uplink network).

1. In the GateManager portal click the Refresh symbol  and you will see configured agents.



2. You can click **Connect All** on the SiteManager to connect to all agents, or **Connect** to agents individually.
3. First time you click connect, you will be need to click **Install LinkManager** to download and install the LinkManager Windows Client, and then **Start LinkManager** Windows client.



 From now on, whenever you click **Connect**, your LinkManager client will **automatically** start. You do not have to stop or start the LinkManager manually.

 For more guides, videos and tips and tricks do not hesitate to visit our support site: [kb.secomea.com](http://kb.secomea.com)

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Doc rev. 1.3

# Just received your Starter Package?

## Start Here!



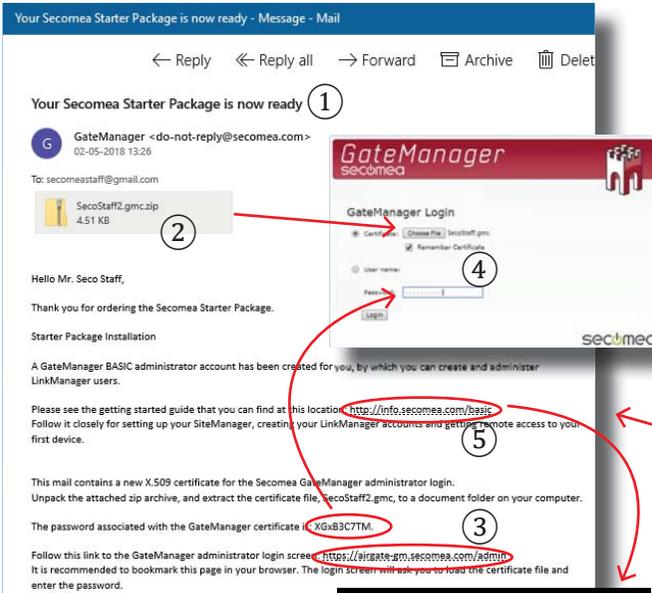
 If you prefer a video guide, you can watch this video: <https://www.secomea.com/starter-package-setup/>

1

# GateManager account validation



1. Check your mailbox for the email with subject **Secomea Starter Package**.
2. Save the attached file (and unzip the **.gmc** certificate file).
3. Follow the link in the email to the login screen.
4. On the login screen, browse for the **.gmc** certificate and login with the password from the email.

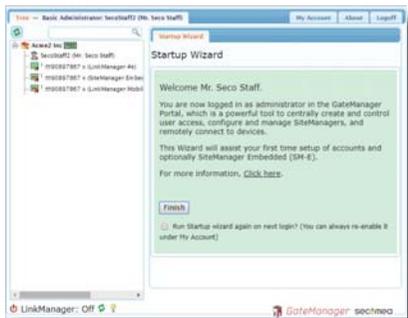


5. Use this guide, or follow the link in the email to a Video guide that details the entire setup.



## Your GateManager portal allows you to:

- Administer and remotely configure SiteManagers.
- Connect to your remote devices.
- Create and administer additional users.



2a

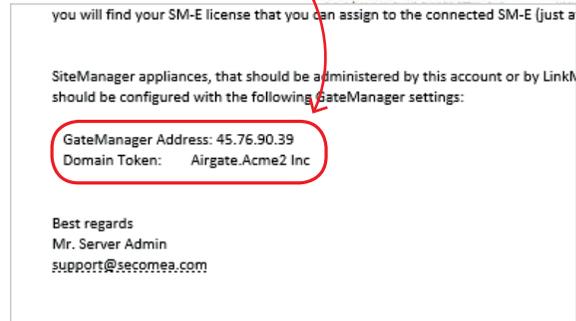
# Initial SiteManager setup



1. Unbox the SiteManager.
2. Decide your Uplink (WAN) connection method:
  - 2.1. **Ethernet** available for **any** model (Locate an Ethernet cable with internet access and insert into the Uplink1 port).
  - 2.2. **WiFi** available for xx49 models (Requires a wifi access point in the area).
  - 2.3. **3G/4G** available for xx39 models (Requires a standard size SIM card with data subscription).
3. Follow the instructions in the **Initial Setup** guide included in the box for your preferred way of configuring basic network settings.



Most important is the **GateManager** settings, found in your Starter Package email.



If your SiteManager does **NOT** get an IP address automatically, then you must manually configure **one** of the following additional network settings in the SiteManager:

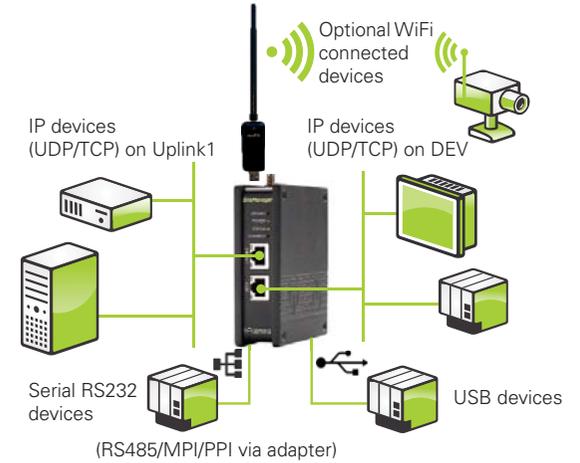
- **Uplink (Ethernet):** The internet gateway IP address of the local network and a "static IP address" to assign to Uplink1 (ask your IT admin).
- **Uplink2 (WiFi):** SSID and password of the access point.
- **Uplink2 (3G/4G):** PIN code, if your SIM card has one.

2b

# Initial SiteManager setup



4. Decide which **devices** you want to make remote access-to, and connect cables accordingly:



- 4.1. USB devices. Connect directly to SiteManager port, or via a USB hub.
- 4.2. Serial devices. Connect via a standard RS232 cable.
- 4.3. Ethernet devices already connected to the Uplink side of the SiteManager. (Then you **Don't** have to connect the DEV port to anything).
- 4.4. Ethernet devices in a network separate from the Uplink port. Connect the DEV port to that network (you can configure the DEV port IP settings later).
- 4.5. An Ethernet device not connected to any network. Connect the DEV port to that device directly or via a switch (you can configure the DEV port IP settings later).
5. Apply power (12-24V).
6. Observe that the **Status** LED goes steady **GREEN**. This means it is connected to the GateManager (See more LED signal patterns in the **Initial Setup** guide).

Do **NOT** use the device IP address for the DEV port. They must be different, but within the same network. e.g:

